

Curious Wonderings Privacy Policy

In accordance with the Australian Privacy Principles (APPs) under the Privacy Act 1988 (Cth)



Policy Title: Privacy Policy

Policy Number: CW03 V1.2

Business Name: Curious Wonderings

Effective Date: 9/6/2026

Review Date: 23/07/2027

Purpose

Curious Wonderings is committed to protecting the privacy and confidentiality of personal information collected in the course of providing professional supervision, mentoring, consulting, training, and related services.

This Privacy Policy explains how Curious Wonderings collects, stores, uses, discloses, and protects personal information in accordance with the Australian Privacy Principles (APPs) contained in the Privacy Act 1988 (Cth).

What Personal Information We Collect

Curious Wonderings may collect personal information that is reasonably necessary for business activities and service delivery, including:

- Name and contact details (email address, mobile or telephone number, postal address);
- Professional or organisational information relevant to supervision, mentoring, or consulting;
- Delivery information required to send products you have purchased.
- Billing and payment information;
- Information voluntarily provided through enquiries, bookings, forms, surveys, or correspondence;
- Website enquiry information.

Where reasonably necessary and with consent, additional information relevant to professional support services may be collected.

How We Collect Personal Information

Personal information may be collected through:

- Direct communication (email, phone, meetings, or online consultations);
- Website enquiry forms;
- Bookings, registrations, or service agreements;
- Training, supervision, mentoring, or consulting engagement processes;
- Social media or professional networking contact where voluntarily provided.

Where practicable, Curious Wonderings will collect information directly from the individual concerned.

Why We Collect Personal Information

Personal information is collected to:

- Deliver supervision, mentoring, consulting, training, and related services;
- Respond to enquiries and communicate with clients;
- Manage bookings, invoicing, and administration;
- Improve services and client experience;
- Meet legal, insurance, and business obligations.
- Process purchases, arrange delivery of products and provide parcel tracking or delivery notifications where applicable.

Curious Wonderings only collects information reasonably necessary for these purposes.

Disclosure of Personal Information

Curious Wonderings does not sell or rent personal information.

Personal information may only be disclosed where:

- Required by law;
- Necessary to provide services, including secure payment providers, website hosting providers, Australia Post and other delivery providers, booking systems and administrative systems.
- Consent has been provided by the individual;
- Required to manage safety, legal, or professional obligations.

Where you purchase physical products from Curious Wonderings, your name, delivery address and mobile phone number and/or email address may be provided to Australia Post or another delivery provider solely for the purpose of delivering your order, providing tracking updates, delivery notifications and collection notifications where applicable.

Reasonable steps will be taken to ensure third-party providers maintain privacy and confidentiality standards.

Curious Wonderings does not use personal information for direct marketing unless you have consented to receive marketing communications. You may unsubscribe from marketing emails at any time.

Storage and Security of Information

Curious Wonderings takes reasonable steps to protect personal information from misuse, interference, loss, unauthorised access, modification, or disclosure.

Information may be stored electronically and/or in paper form and may include secure cloud-based systems, password-protected devices, and restricted access processes.

Where personal information is no longer required, reasonable steps will be taken to securely destroy or de-identify information where appropriate and lawful.

Access to and Correction of Personal Information

Individuals may request access to personal information held by Curious Wonderings and request corrections if information is inaccurate, incomplete, or out of date.

Requests should be made in writing to:

Curious Wonderings

Email: info@curiouswonderings.com.au

Curious Wonderings will respond within a reasonable timeframe and in accordance with legal obligations.

Website and Online Information

The Curious Wonderings website may collect limited information through website analytics, cookies, or contact forms to improve functionality and user experience.

Individuals can adjust browser settings to manage cookies if preferred.

Product Orders

When you purchase physical products through the Curious Wonderings website, we collect the personal information necessary to process your order and arrange delivery.

This may include your name, delivery address, mobile phone number, email address and payment details.

Delivery contact details may be shared with Australia Post or another delivery provider to facilitate delivery and provide tracking or delivery notifications.

Complaints About Privacy

If an individual believes their privacy has been breached, they may contact Curious Wonderings in writing.

All complaints will be taken seriously and responded to within a reasonable timeframe.

If concerns are not resolved, individuals may contact the Office of the Australian Information Commissioner (OAIC).

Policy Review

This policy will be reviewed periodically to ensure compliance with legal requirements and business practices.

By engaging with Curious Wonderings services or providing personal information, individuals acknowledge this Privacy Policy.