

Refund Policy

At Curious Wonderings, we aim to provide thoughtful, high-quality resources to support your personal and professional journey.

Free Resources

Our free downloads are available for you to enjoy at no cost. Because these are digital products, they are not eligible for refunds or exchanges. Our free resources are provided for your personal use or for use within your own professional practice. These resources are shared with care — please respect the intention behind them.

Paid Resources

All physical products (such as card sets) are carefully checked before shipping. If your order arrives damaged or faulty, please contact us within 7 days of receiving it at info@curiouswonderings.com.au with a photo and details of the issue. We'll happily arrange a replacement or refund.

We do not offer refunds for change of mind. This does not affect your rights under Australian Consumer Law. If a product has a major fault or does not meet consumer guarantees, you may be entitled to a repair, replacement or refund.

Thank you for supporting Curious Wonderings — every purchase helps us continue creating meaningful tools and reflections for your work and wellbeing.

